

SOTI



SOTI MOBICONTROL



FOOD MANUFACTURING



ZEBRA: TC5X, ET5X, VC80X,
MC93, WT41N
ELO TOUCH: 22-INCH I-SERIES
SAMSUNG GALAXY A10



ANDROID | WINDOWS



SPAIN

SOTI is a proven innovator and industry leader for simplifying business mobility and making it smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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CUSTOMER STORY

Consum S.C.V. Optimized Its Logistics Processes With the Help of SOTI Mobicontrol



Consum S.C.V. is a distribution company based in Spain with supermarkets dispersed across multiple locations in the Mediterranean area. With over four million customers and over 18,000 employees, Consum S.C.V. values their opinion and is always looking to provide the best solution to meet their needs. Due to company growth, the IT team collaborated with technological partner Damal Redes to integrate SOTI Mobicontrol as the digital transformation solution across all warehouses mobile devices.

The Challenge

With more than 800 supermarkets, optimizing and managing mobile devices became critical to Consum S.C.V.'s processes. Before implementing SOTI Mobicontrol, the management of its device fleet consisted of several manual processes, which often led to human error. The IT team was then required to configure devices manually, resulting in a time-consuming process.

The Solution

SOTI Mobicontrol, part of the SOTI ONE Platform, became essential in the optimization of Consum S.C.V.'s operations for six logistic platforms and more than 800 endpoints in the field. Leveraging one Enterprise Mobility Management (EMM) solution, the IT team can now securely manage all company mobile devices. SOTI Mobicontrol allows Consum S.C.V. to update devices remotely across all operating systems quickly and easily, including all the newest software and firmware updates.

The Result

Since expanding Consum S.C.V.'s mobile device fleet, SOTI Mobicontrol helps the IT team and field worker operations manage the life cycle of all corporate mobile devices. SOTI's technology enables the company to respond to any issue instantly, have control over its mobile device fleet and ensure all configurations are completed successfully. This significantly reduces the time it takes the IT team to execute these tasks. With the help of SOTI Mobicontrol, Consum S.C.V. has optimized the logistics operations, remote support and customized development of software.



"Thanks to SOTI and Damal Redes, we optimized our logistics processes and reinforced the security and integrity of our mobile devices. We have full trust in both partners to help us face new technological challenges with full confidence."

Ana Marced Miguel,
ICT Production Services Executive
Consum S.C.V.

